# **DSHS Region 8**

#### **Region 8 Responds**

The Regional Health and Medical Operations Center (RHMOC) is open 8am to 5pm Monday through Friday. Please send inquiries, questions, subscription requests or reports to <u>Region8COVID-19@dshs.texas.gov</u> or call 210-949-2121. *Please Note: The Region 8 Daily Update is intended for emergency managers, elected officials, infection preventionists and public health stakeholders. We encourage you to share with appropriate entities, but we do not consent to posting the Daily Update on social media platforms. Anyone who would like to receive the Daily Update can request to be added to the distribution list by emailing <u>Region8COVID-</u> 19@dshs.texas.gov* 

#### **Talking to Patients about COVID-19 Vaccines**

Many people have questions about the new coronavirus disease 2019 (COVID-19) vaccines. Here are proven communication strategies and tips for effectively setting expectations and addressing questions from patients.

Even before you are able to offer COVID-19 vaccination, consider including the topic in your conversations with patients. This will give you the opportunity to set expectations about vaccine availability, including if and when you might recommend vaccination for them, and learn about any concerns they have. As patients' most-trusted source of information on vaccines, health care providers play a critical role in helping patients understand the importance of COVID-19 vaccination. Many patients have similar questions about COVID-19 vaccines. You can prepare for common patient questions and learn techniques to use during your vaccination conversations, including best practices for online communication.

Making a strong recommendation for COVID-19 vaccination is important. The following five techniques and resources provide support for discussing vaccination with patients.

- Start from a place of empathy and understanding. The first step is to acknowledge the disruption COVID-19 has caused in all our lives, providing an opportunity to recognize common concerns that can be addressed by a vaccine.
- Assume patients will want to be vaccinated but may not know when or what to expect. Patients will want to know the timeline for available vaccines. (continued)



'EXAS ealth and Human Texas Department of State ervices Health Services (continued from first column)

- **Give your strong recommendation**. Let your patients know you recommend COVID-19 vaccination for them. Patients consistently rank healthcare providers as their most trusted source for vaccine information.
- Listen to and respond to patient questions. Your willingness to listen will play a major role in building trust in you and your recommendation. Seek to understand your patients' concerns and provide information in a way they can understand it.
- Wrapping up the conversation. Once you've answered their questions, encourage them to read additional information you provide about the COVID-19 vaccination. <u>https://www.cdc.gov/vaccines/covid-</u> <u>19/hcp/talking-to-patients.html?CDC\_AA</u>

#### **COVID-19 Vaccine Provider Enrollment**

To enroll as a COVID-19 provider go to the registration portal at <u>EnrollTexasIZ.dshs.texas.gov</u>. For questions or more information on the COVID-19 Vaccine Program, visit the <u>DSHS COVID-19 website</u> or email <u>COVID19VacEnroll@dshs.texas.gov</u>. To see regional enrollment <u>https://txdshs.quickbase.com/db/bqx23e68f</u>

#### **COVID-19 Testing Sites**

**Registration** for mobile testing sites is now available at <u>https://Texas.curativeinc.com/welcome</u>. For walkup sites, you can register on site. For more information on additional test sites state-wide, visit <u>https://txcovidtest.org</u>. For more information on San Antonio testing sites, click <u>here</u>. Hospitals and doctors' offices may also provide testing.

Date/Time	County	Location
12/16 8 to 4	Kinney	Kinney County Civic Center 202 Spring St., Bracketville Drive through
12/18 8 to 4	Guadalupe	Cibolo City Hall Parking Lot 200 S Main St., Cibolo Drive through
12/20 8 to 4	Gillespie	Fredericksburg Elem. School 1608 N Adams, Fredericksburg Walk-up

Dept. of State Health Services 7430 Louis Pasteur San Antonio, TX 78229 (210) 949-2000 phone (210) 949-2015 fax

dshs.texas.gov/coronavirus

### Coronavirus Update 12/15/2020

## **DSHS Region 8**

Coronavirus Update 12/15/2020

#### **COVID-19** Cases at a Glance

		Texas		USA		World			
		1,500,538		16,317,892		71,581,532			
		Case Type			Status		Sumr	Summary	
<b>REGION 8</b>	Pending Investigation	Confirmed	Probable	Active	Recovered	Deaths	Total	New	
	3551	119225	21251	7760	133988	2284	144027	+1114	
Counties									
Atascosa	398	1604	360	176	2168	18	2362	+35	
Bandera	77	278	65	37	380	3	420	+6	
Bexar~	0	78199	16582	3734	89618	1429	94781	+599	
Calhoun	69	1001	36	42	1056	8	1106	+3	
Comal	0	3658	1762	785	4502	138	5420	+94	
DeWitt	0	1283	0	134	1092	57	1283	+21	
Dimmit	60	370	23	50	399	4	453	+7	
Edwards	23	126	11	21	139	0	160	+1	
Frio	202	887	108	123	1069	5	1197	-	
Gillespie	221	715	136	95	974	3	1072	+12	
Goliad	0	202	56	9	244	5	258	-	
Gonzales	160	1245	44	74	1365	10	1449	+5	
Guadalupe	737	4540	562	304	5489	46	5839	+42	
Jackson	108	799	35	47	887	8	942	+4	
Karnes	76	511	31	48	561	9	618	+7	
Kendall	307	559	283	86	1057	6	1149	+11	
Kerr	491	989	223	249	1442	12	1703	+65	
Kinney	6	58	1	4	61	0	65	-	
LaSalle	0	228	20	58	186	4	248	-	
Lavaca	135	1352	99	38	1535	13	1586	+4	
Maverick	0	5387	0	620	4616	151	5387	-	
Medina	98	1342	581	158	1828	35	2021	+13	
Real	12	139	5	3	151	2	156	-	
Uvalde	0	1355	45	94	1263	43	1400	+18	
Val Verde	0	3712	0	360	3209	143	3712	+83	
Victoria	0	5422	9	228	5100	103	5431	+38	
Wilson	267	1250	142	145	1493	21	1659	+25	
Zavala	64	687	32	27	748	8	783	+2	
Corre <u>ctiona</u>	I/ICE Facilit	ies							
TDCJ†	0	870	0	9	861	0	870	+19	
ICE‡	38	330	0	2	366	0	368	-	
Other§	2	127	0	0	129	0	129	-	
DeWitt: Ste	venson Unit	(78); Frio: B	riscoe Unit (	83); Medina: N	ey Unit (171	), Torres Unit (	208); Karnes	: Connally	
	aSalle: Cotul								
	(258), Karne								
				5), Guadalupe C Kinney County					
	se Summar			.,		. ,,	Total	New	
RHMOC								+279	
Community Cases								+260	
Inmate <sup>†</sup> /Detainee <sup>‡</sup> Cases								+19	
Local Health Entities* *Bexar, Comal, DeWitt, Goliad, LaSalle, Maverick, Val Verde & Victoria Counties								+835	
		· · ·				TOTAL	144027	+1114	

~Bexar County Active & Recovered Counts estimated by percentages reported on SAMHD COVID Table Data



EXAS

**Texas Department of State** Health and Human **Health Services** 

Dept. of State Health Services 7430 Louis Pasteur San Antonio, TX 78229 (210) 949-2000 phone (210) 949-2015 fax

### dshs.texas.gov/coronavirus