

## INVALID TEXAS DRIVER LICENSE?

1. [www.txapps.texas.gov/txapp/txdps/dleligibility/](http://www.txapps.texas.gov/txapp/txdps/dleligibility/)

The screenshot shows the 'License Eligibility' page. At the top left is the Texas Department of Public Safety logo and the text 'Texas Department of Public Safety Driver License Division License Eligibility'. At the top right is a red map of Texas with 'DPS' on it. The main heading is 'Check Driving Eligibility & Pay Reinstatement Fees'. Below this, it states: 'The Texas Department of Public Safety (DPS) online License Eligibility system is available to help Texas drivers:'. A list of bullet points follows: 'Pay fees charged to you for your driver license suspension offenses', 'View compliance items needed to determine and understand your license eligibility', and 'Track your driving eligibility status'. Below the list, it says: 'This online service is provided by Texas.gov, the official website of Texas. The price of this service includes funds that support the ongoing operations and enhancements of Texas.gov, which is provided by a third party in partnership with the State.' Another line of text says: 'This service is not for driver license renewals or duplicates. For information about these items and for other driver license questions, please visit [www.txdps.state.tx.us/DriverLicense](http://www.txdps.state.tx.us/DriverLicense)'. There is a 'Login' section with the instruction: 'Please enter the following information from your Texas driver license or ID card, then select "Login"'. Below this are three input fields: 'Driver License or ID Number' (Required), 'Date of Birth' (Required (mm/dd/yyyy)), and 'Last 4 Digits of Social Security Number' (Required). A 'Login' button is at the bottom left with a lock icon and the text 'This form submits to a secure server.' On the right side, there is an 'Information' sidebar with 'Steps to Complete' (1. Login, 2. View Requirements, 3. Review & Pay, 4. Receipt) and a 'Frequently Asked Questions' link.

After you input your personal information, then a new Screen opens where it will show you whether your License is Eligible or Not Eligible. Not Eligible means you Are not legally allowed to operate a vehicle on a public road. You will also see the reason(s) why you are not eligible – or What you need to fix to get back into eligible status.

2. [www.texasfailuretoappear.com/search.php](http://www.texasfailuretoappear.com/search.php)

The screenshot shows the search page for the Texas Department of Public Safety. At the top is the header 'Texas Department of Public Safety Courtesy ~ Service ~ Protection' with navigation links for 'WELCOME', 'SEARCH', 'FAQ', and 'SPANISH'. Below the header, it says: 'To Begin The Online Process, Please Enter Your Driver License Number And Date Of Birth.' There are two input fields: 'Texas Driver License #' (with a note '\* Indicates a required field' and '8 digits') and 'Date of Birth' (with fields for 'Month', 'Day', and 'Year'). A 'Submit' button is at the bottom right.

After you input your personal information, then a new Screen opens where it will show you whether or not you have any pending/open cases with any courts in Texas. If you do, then you have A driver license hold and the DPS offices will not allow you to take any actions regarding your driver license (renew, update address, etc.)

3. [www.txsurchargeonline.com/Onlineservices.aspx](http://www.txsurchargeonline.com/Onlineservices.aspx)

The screenshot shows the 'Online Services' page for the Texas Department of Public Safety. At the top is the header 'Texas Department of Public Safety Courtesy ~ Service ~ Protection' with navigation links for 'HOME', 'ONLINE SERVICES', 'FAQ', 'CONTACT', and 'ESPANOL'. Below the header is the MSB logo (Missouri State Bank). The main heading is 'Online Services'. Below this, it says: 'You can use the online services tool to make a payment, to check the status of your DRP account, or to apply for the Indigency / Incentive Programs. The surcharges assessed for this program are in addition to other reinstatement fees required for other administrative actions. Review the frequently asked questions for more information on the requirements. To begin your online surcharge payment process, please enter the required information.' There are four input fields: 'Texas Driver License or I.D. Card number (or Department of Public Safety Assigned Number)\*', 'Date of Birth (MM/DD/YYYY)\*', 'Last Name Only (Exactly as listed on your current driver license, I.D. card or surcharge notice letter)\*', and 'Zip Code (5 Digits)\*'. A 'Login | Clear' button is at the bottom left. Below the button, it says: 'Notes: Fields marked with \* are required'. At the bottom, it says: 'If you have questions concerning the reinstatement or status of your driving privileges, or your driving history, you may contact DPS Customer Service at 512-424-2600 or by email at [dpsinquiry@gilacorp.com](mailto:dpsinquiry@gilacorp.com)'.

After you input your personal information, then a new Screen opens where it will show you whether or not you have any surcharges against you. If you see a surcharge listed, then look for the status. If it shows "default", then you are not making the required payments. You'll have to get these payments paid up to date for the default to change back to good standing. These must be in good standing for you to get back into Eligible Status and legally drive.