Page 1 of 4



CUSTOMER COUNTY BARN PRECINCT 3

ACCOUNT NUMBER 2904139-9 DATE MAILED

Jun 23, 2016

DATE DUE AMOUNT DUE Jul 08, 2016

\$ 41.34

CenterPointEnergy.com

SERVICE ADDRESS 405 Commerce St, Palacios, TX 77465

Customer service

800-427-7142 toll-free Monday - Friday, 7 am - 7 pm

Call before you dig Call 811 24 hours a day

Comments PO Box 2628 Houston, TX 77252-2628

JUL 0 6 2016

Gas leak or emergency

Leave immediately, then call

888-876-5786, 24 hours a day

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

ACCOUNT SUMMARY

Previous gas amount due Payment Jun 3, 2016

Thank you!

\$ 38.68 - 38.68

Current gas charges (Details on page 2)

Total amount due

Your account is ready to view now. Register for free online account access by balance, usage history, make an online payment, view recommendations for saving energy and money with Energy Analyzer, and much more. Register at CenterPointEnergy.com/myaccount.

181525

How to pay your bill

Online Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone

Call 800-427-7142 and make a payment using your checking or savings account, or by debit or credit card.

In person

To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-427-7142.

Mail

Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

CUSTOMER

COUNTY BARN PRECINCT 3

SERVICE ADDRESS

ACCOUNT NUMBER 2904139-9

DATE MAILED Jun 23, 2016

DATE DUE AMOUNT DUE

Page 2 of 4 Jul 08, 2016

Rate: GSS-2085A-GRIP 2016

\$ 41.34

\$41.34

405 Commerce St, Palacios, TX 77465

DEFINITIONS

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

Customer charge and base amount. Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas Cost Adjustment (GCA) is the cost CenterPoint Energy pays for the gas it delivers to its customers.

Storage inventory charge allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

Reimbursement of local franchise fee is a fee paid to the city for the company's use of right-of-way in streets and alleys.

Reimbursement of state gross receipts tax is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-427-7142.

Current gas charges Meter Number

05/17/16 - 06/17/16

Customer charge

Billing Period

Day Billing Period 3828200587513 31

> Combined pressure Adjusted Current Reading -Previous Reading = Total factor Usage 9144 2 1.14020 2 CCF \$ 34.74 2 CCF x \$ 0.10670 0.21

Base amount Gas cost adjustment 2 CCF x \$ 0.45970 Reimbursement of local franchise fee 0.92 Reimbursement of State GRT 1.91 City sales tax 0.41 2.00% 0.76 State sales tax 6.25% Total current charges 2.39

The customer charge includes the current GRIP surcharge of \$2.30.

Your account, managed your way

Sign up at CenterPointEnergy.com/myaccount

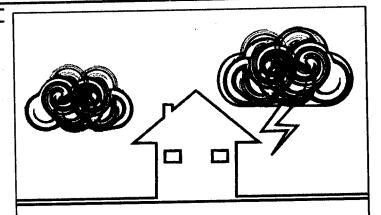
- 24/7 online account access. View and/or pay your bill, view usage history, sign up for account services and much more.
- Go paperless. Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.
- Pay automatically. Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- Even out the highs and lows of your monthly bills. Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- Get bill reminders. Choose text or email, up to five days before your bill is due.
- Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981
- Other services. Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit CenterPointEnergy.com/selfservice if you'd prefer not to

register.

 Moving? Please call us at 800-427-7142 at least two weeks before you move, or complete the forms at CenterPointEnergy.com/selfservice



CenterPointEnergy.com



Weathering a summer storm

Your reliable natural gas service is rarely affected by summer storms. But if your home gets damaged, follow these safety steps:

- Do not turn off natural gas at the meter.
 Meters maintain proper line pressure and prevent water from entering pipes if flooding occurs.
- To cut off natural gas service, turn gas off at each appliance.
- If you smell gas, leave immediately on foot.
 Cars, light switches and phones (including mobile phones) could cause a spark.
- When at a safe location, call 911 and CenterPoint to report.

CenterPointEnergy.com/WeatherSafety

161989 CNP



Buying or selling a home?Natural gas service gives residential properties an advantage.

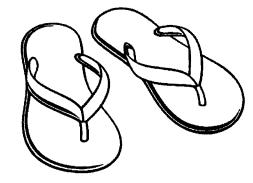
74% Homeowners with natural gas service are likely to recommend it to others

75% prefer natural gas for cooking
73% prefer natural gas for home heating
72% prefer natural gas for water heating

CenterPointEnergy.com/GaslsBetter

from the National Association of Home Builders Homeowner Evergy Preference Survey Reference: 2010 New Homeowner Energy Preference Survey, prepared by Woodland O'Brien & Scott - Consultants to the Housing Industry, St. Paul, MN

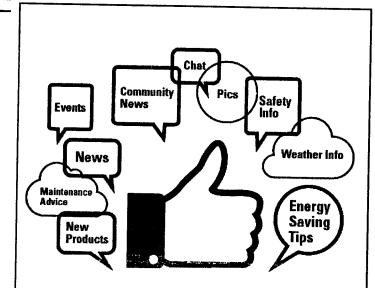
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Take small steps for BIG savings!

- Change/clean air filters monthly
- Tune up HVAC yearly by a qualified technician
- Set water temperature to no more than 120 F
- · Add insulation
- Put water-flow restrictors in showerheads and faucets

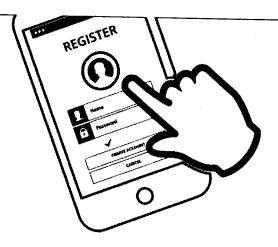
CenterPointEnergy.com/SaveEnergy



Like us on Facebook

Connect with us at Facebook.com/
CenterPointEnergy for energy saving tips, community news, weather info, home maintenance advice and some pet pics that will make you smile.

150768 SGO



Manage your account your way with our MOBILE-FRIENDLY My Account page

It makes doing business with us easy and convenient, whether you're at home or away.

- ✓ View and print bill in the same layout as your paper bill
- Turn off paper and turn on payment reminders
- Schedule a payment or set up automatic payments
- Set up Average Monthly Billing
- View your usage history
- Track a service appointment

Register now at CenterPointEnergy.com/MyAccount.

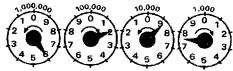
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A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra linea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

- Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
- 2. Read the next dial, the "IO-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

- 3. Read the "IOO-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "iO-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "IOO-thousand" dial.
- 4. Read the left-most dial. the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.