



CenterPointEnergy.com

**CUSTOMER**  
COUNTY BARN PRECINCT 3

2254

**ACCOUNT NUMBER**  
2904139-9  
**DATE MAILED**  
Apr 22, 2016

**DATE DUE**  
**AMOUNT DUE**

**May 09, 2016**  
**\$ 39.10**

**SERVICE ADDRESS**  
405 Commerce St, Palacios, TX 77465

**Gas leak or emergency**  
Leave immediately, then call  
888-876-5786, 24 hours a day

**Customer service**  
800-427-7142 toll-free  
Monday - Friday, 7 am - 7 pm

**Call before you dig**  
Call 811  
24 hours a day

**Comments**  
PO Box 2628  
Houston, TX 77252-2628

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.  
Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy!

**ACCOUNT SUMMARY**

Previous gas amount due	\$ 38.05
Payment Apr 14, 2016	- 38.05
Current gas charges (Details on page 2)	+ 39.10
<b>Total amount due</b>	<b>\$ 39.10</b>

*Thank you!*

APPROVED  
COUNTY AUDITOR  
*AB*

MAY 02 2016

Your account is ready to view now. Register for free online account access. View balance, usage history, make an online payment, view recommendations for saving energy and money with My Energy Analyzer, and much more. Register at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount).

RECEIVED  
APR 28 2016

BY: *AB*

10-54410614  
*AK*

179312

**How to pay your bill**

**Online**  
Visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

**Phone**  
Call 800-427-7142 and make a payment using your checking or savings account, or by debit or credit card.

**In person**  
To find a payment location, visit: [CenterPointEnergy.com/paybill](http://CenterPointEnergy.com/paybill) or call 800-427-7142.

**Mail**  
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

**CUSTOMER**  
 COUNTY BARN PRECINCT 3

**ACCOUNT NUMBER**  
 2904139-9

**DATE DUE**

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 405 Commerce St, Palacios, TX 77465

**DATE MAILED**  
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**AMOUNT DUE**

**\$39.10**

**DEFINITIONS**

**CCF** 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

**Customer charge and base amount.** Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

**Gas Cost Adjustment (GCA)** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Storage inventory charge** allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

**Reimbursement of local franchise fee** is a fee paid to the city for the company's use of right-of-way in streets and alleys.

**Reimbursement of state gross receipts tax** is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

*For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-427-7142.*

**Current gas charges**

Rate: GSS-2085A-GRIP 2015

**Meter Number**    **Day Billing Period**  
 3828200587513    32

Billing Period	Current Reading	- Previous Reading	= Total	x	Combined pressure factor	Adjusted Usage
03/17/16 - 04/18/16	9142	9141	1		1.14020	1 CCF
Customer charge *						\$ 32.44
Base amount				1 CCF x \$ 0.10670		0.11
Gas cost adjustment				1 CCF x \$ 0.45970		0.46
Reimbursement of local franchise fee						1.76
Reimbursement of State GRT						0.38
Pipeline safety fee						1.05
City sales tax				2.00%		0.70
State sales tax				6.25%		2.20
<b>Total current charges</b>						<b>\$ 39.10</b>

The customer charge includes the current GRIP surcharge of \$4.48.

**Your account, managed your way**

Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.
- **Moving?** Please call us at 800-427-7142 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

April, 2016



**Those who can, do.  
Those who can do more,  
volunteer.** ~ *Author Unknown*

Our Texas employees, retirees and their families and friends volunteered more than 104,000 hours in their communities during 2015.

Whether we're reading to children, walking to raise money for charities, taking the handicapped fishing or donating warm clothes to those in need, CenterPoint Energy employees seek out opportunities to engage and give back to their communities.

**Celebrating National Volunteer Month  
April 2016**

161806\_TX

Use your  
**SENSES**  
to spot a gas leak

Recognize a gas leak by using your eyes, ears and nose.



Signs include pooled liquid on the ground; persistent bubbling in standing water; a dense white cloud or fog; a slight mist of ice; unexplained frozen ground or discolored vegetation near a pipeline site.



Leaks may make a hissing or roaring sound.



We add a distinctive and pungent odorant (the smell of rotten eggs) to help you detect its presence.

For more information, visit  
**CenterPointEnergy.com/NaturalGasSafety**

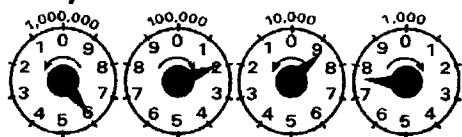
144880\_CNP

### A safety message from CenterPoint Energy

**If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815.** Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

**Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba.** No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

#### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

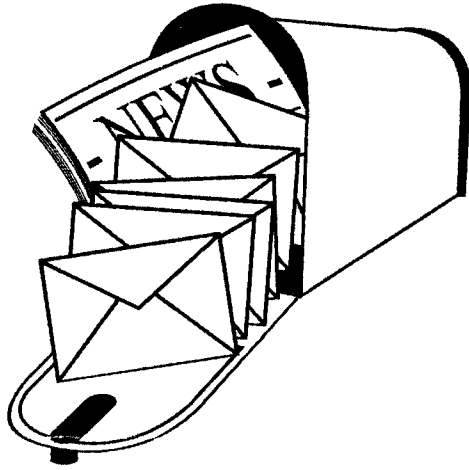
1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.



## Isn't it time you switched mailboxes?

### Our Paperless Billing gives you:

- Greater security with less paper waste
- Flexibility to view and pay your bill anytime, from any place
- Detailed information like that found on your paper bill
- Payment Alert options

**CenterPointEnergy.com/Paperless**

161596\_CNP

## Join our Feedback Forum

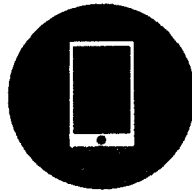
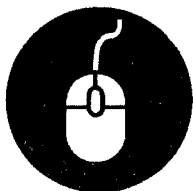


Members complete short, periodic online surveys about our services, products and communications and get updates about actions taken as a result of the feedback received. Surveys are optional and you can withdraw at any time.

**CenterPointEnergy.com/  
FeedbackForum**

145555\_CNP

## We've enhanced Payment Alerts so you're better informed



- Payment reminders now called **Payment Alert**.
- Your email and/or text payment alerts will arrive **five days** before payment is due.
- Plus, you can send alerts to **five different emails and/or five different mobile numbers!**
- If your balance is not paid, you'll get a courtesy follow-up Alert **two days** after the due date.

**Update your Payment Alert by signing in to *My Account* and selecting the *Preference Center* tab.**

161600\_CNP



Matagorda County  
1700 7th St, Room 326  
Bay City, TX 77414

4187

CNE CUSTOMER ID  
TX\_400267

STATEMENT NO.  
0032099175

PAGE  
1 of 4

CNE ACCOUNT ID  
1-BNWTYF 449

STATEMENT DATE  
04/22/2016

DUE DATE  
05/23/2016

For questions or comments,  
please contact Customer Care  
at (888)935-0627  
Monday through Friday  
7:00 am to 6:00 pm  
Central Standard Time,  
or email us at  
customercare@constellation.com.

When contacting Constellation,  
please reference the  
CNE ACCOUNT ID  
found at the top of this page.

*H. Townsend*

ACCOUNT BALANCE

PREVIOUS STATEMENT DATE	03/23/2016
PREVIOUS BALANCE	\$42.41
PAYMENTS SINCE LAST INVOICE	\$-42.41
DEBITS/CREDITS SINCE LAST INVOICE	\$0.00
LATE/FINANCE FEE	\$0.00
CURRENT CHARGES	\$39.27
<b>TOTAL AMOUNT DUE</b>	<b>\$39.27</b>

*KCK*  
APPROVED  
COUNTY AUDITOR

*DB*

Swing Bridge Park/Marine  
010-54580-662

APR 27 2016

179313

WIRE TRANSFER INFORMATION:  
Constellation NewEnergy, Inc.  
ABA-ACH #111000012, ABA-WIRE  
#026009593  
ACCT #4426223690  
BANK: Bank of America

REMITTANCE ADDRESS:  
Constellation NewEnergy, Inc.  
14217 Collections Center Dr.  
Chicago IL, 60693-0142

RECEIVED

BY: *DB*



May						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

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**Adjustments:** Any adjustments that were made to your account within the invoice period. Adjustments may be made for a variety of reasons, including special contract calculations, corrections to prior bills, or settlement of disputed charges.

**Administration Fee or Service Charge:** The fee or charge set forth for each account per billing cycle.

**Ancillary Service Charges:** charges regarding ancillary services as set forth in the applicable Independent Service Operator (ISO) Open Access Transmission Tariff (OATT) and for other ISO costs not included in the definition of Capacity Costs, Energy Costs, and Transmission Costs. Generally, these costs are associated with ensuring the reliability of the electrical grid.

**Capacity Charge:** Charge for fulfilling the capacity requirements for the Account(s) imposed by the ISO or otherwise. Generally, these costs are associated with ensuring there is enough generating capacity available now and in the future to meet customer requirements.

**Energy Charge - Non-Time of Use (TOU):** Charge per kWh for electricity supplied for all hours of each day.

**Kilowatt Hour (kWh):** A measure of the quantity of electricity (energy) that you use.

**Late Fees or Finance Charges:** Additional charges assessed to accounts for late payment of invoices. Payment terms and charge calculations are specified in your contract.

**Line Loss Charges:** The cost associated with the loss of electricity as it travels over the transmission and distribution wires.

**Locational Forward Reserves (LFR):** Ancillary service administered by the ISO that facilitates the availability of generating units in the future to provide backup reserve service to ensure system reliability.

**Reliability Must Run (RMR):** Ancillary service administered by the ISO. Generation resources scheduled to operate out-of-merit order and identified by the ISO as necessary to preserve regional system reliability.

**Renewable Portfolio Standards Cost (RPS):** NewEnergy's cost of procuring renewable energy to comply with Renewable Portfolio Standards (RPS) requirements, usually established by individual states. Generally, these costs are associated with requirements to support generating units that produce power using renewable fuels such as water (hydro-electric) and solar.

**Retail Service Charge:** A contracted charge for supplying electricity to an account, based upon total kWh consumption per billing cycle.

**Retail Trade Transaction (RTT):** The fixed unit Price and Quantity for a specific commodity for a specific delivery point and pattern.

**Transmission Service Charge:** The charge for Network Transmission Service as identified in the applicable OATT Tariff for the provision of transmission service by the ISO within the Utility's service territory. Generally, these costs are associated with building and maintaining the electric transmission lines.

**Disputed Invoices:** Should you question any portion of your Constellation NewEnergy invoice, please call 888-635-0827 Monday to Friday 7AM-7PM Central Time, email CustomerCare@constellation.com, or write to: Constellation NewEnergy, c/o Customer Care, PO Box 4911 Houston, TX 77210-4911.

If you are not satisfied with Constellation NewEnergy's review you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

In the event of a service interruption or electric emergency, please contact your utility directly at:

CenterPoint Energy	800-332-7143	Texas New Mexico Power	888-866-7456
Oncor	888-313-4747	American Electric Power (AEP, CP&L, WTU)	866-223-8508
Sharyland Utilities	866-354-3335	Nueces Electric Cooperative	800-632-9288

**DISCLAIMER: General Understanding - This glossary is for informational purposes only. Please refer to your agreement with us for the defined terms that govern the contractual obligations applicable to us supplying you. Not all defined terms set forth above may be applicable to your agreement with Constellation NewEnergy.**



**Matagorda County**  
 1700 7th St, Room 326  
 Bay City, TX 77414

**CNE CUSTOMER ID**  
 TX\_400267

**STATEMENT NO.**  
 0032099175

**PAGE**  
 3 of 4

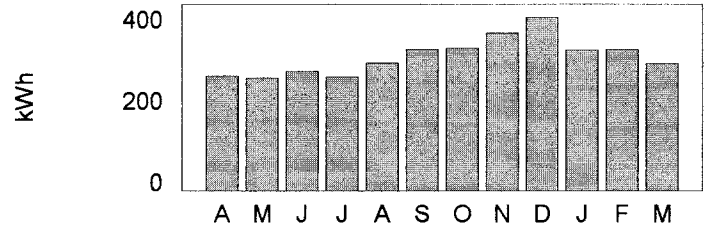
**CNE ACCOUNT ID**  
 1-BNWTTF

**STATEMENT DATE**  
 04/22/2016

**DUE DATE**  
 05/23/2016

**SITE NAME** Matagorda County - 10032789459450479  
**SERVICE LOCATION** 221 OLD FM 2031  
 MATAGORDA, TX 77457-0000  
**AEP-GPL ACCOUNT ID** 10032789459450479  
**CNE INVOICE ID** 0032099175-0001  
**kWh** 272.00  
**SERVICE PERIOD** 03/21/2016 to 04/19/2016  
**PRODUCT** Fixed Price Solutions

12 MONTH HISTORY



**METER NO(S).**

Contract Charges	Quantity	Contract/Market Rate	Amount
Energy Charge Non TOU	272.00	kWh at 0.0552290 \$/kWh	\$15.02
<b>Subtotal Contract Charges</b>			<b>\$15.02</b>
Market Charges	Quantity	Contract/Market Rate	Amount
RT Ancillary Imbalance Adjustment 03/21/2016 - 03/31/2016	99.73	kWh at 0.0000003 \$/kWh	\$0.00
RT Ancillary Imbalance Adjustment 04/01/2016 - 04/19/2016	172.27	kWh at 0.0000004 \$/kWh	\$0.00
<b>Subtotal Charges from Constellation NewEnergy</b>			<b>\$15.02</b>
Charges from UDC Charges			Amount
Non-Taxable Utility Charges (see attached statement for details)			\$7.01
Taxable Utility Charges (see attached statement for details)			\$17.07
<b>Subtotal Charges from UDC Charges</b>			<b>\$24.08</b>
Charges from Taxes	Taxable Amount	Tax Rate	Amount
Reimbursement of PUCA	\$32.21	0.0016670	\$0.05
<b>Subtotal Charges from Taxes</b>			<b>\$0.05</b>
	Quantity	Contract/Market Rate	Amount
HGAC Aggregation Fee	272.00	kWh at 0.0004500 \$/kWh	\$0.12
<b>Subtotal</b>			<b>\$0.12</b>
<b>Total Amount Due To Constellation NewEnergy</b>			<b>\$39.27</b>

2000229-0002372-0000029 of 0000044-C03-p2-6113--P00229

200029-0002372-0000030 of 0000044-C03-p2-6113--P00229

