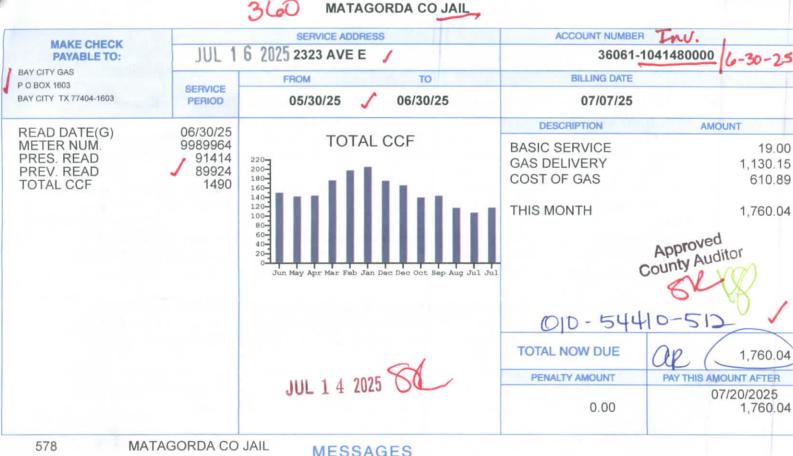


. We encourage you to share this safety information with those in your households and businesses.

- Safety information may be found here on your bill, also on the front of your bill, at www.baycitygas.com, or by contacting our office at 979.245.2327
- BAY CITY GAS COMPANY <u>transports natural gas</u> to homes and businesses in Bay City through a modern and highly reliable system of <u>underground pipelines</u>, which is routinely checked for leaks.
- Natural gas is colorless, odorless, non-toxic and lighter than air. <u>Natural gas can be highly combustible or explosive in certain concentrations</u>, so it is odorized with a smell similar to <u>rotten eggs</u> in order to make it detectible.
- Leaks can be dangerous so detecting and reporting a leak is very important. A gas odor will be the best
 indicator, and other signs may include dead vegetation, blowing dirt, bubbles in wet ground, or a hissing
 sound.
- If you detect the smell of gas within your home or business, do NOT operate any electrical devices –
 including wall switches, phones or flashlights. Leave the premises and call Bay City Gas Company at
 979.245.2311 or 911. These calls receive priority 24/7, as we work to protect life, public safety, the
 environment, and property.
- ANY DIGGING activity landscaping, fencing, mailboxes, flag poles, and plumbing repairs could
 possibly damage the lines. Underground Damage Prevention Rules, Chapter 18 under Title 16 of the Texas
 Administrative Code, specify appropriate steps to be taken BEFORE digging, including calling the One
 Call Center (811) at least 48 hours PRIOR to digging.
- CALL BEFIRE YOU DIG! 811. WAIT for the lines to be marked, respect those marks, and then dig with
 care. Federal Law requires that all damages to underground pipelines must be reported IMMEDIATELY to
 the pipeline operator (Bay City Gas Co) and to the Texas Railroad Commission (online at
 www.rrc.state.tx.us).
- If you witness damage to pipelines, observe a threat to a pipeline, or see suspicious activity near a pipeline
 or gas facility, call 911 or Bay City Gas at 979.245.2311.
- Bay City Gas Company places pipeline markers at locations as required by law. These markers DO NOT
 mark all of our lines, they indicate the APPROXIMATE location only, and have our name and phone
 number on them. In addition to pipelines, we have above ground facilities such as substations and gas
 meters and regulators. Public access to maps is also available at www.npms.phmsa.dot.gov. These maps
 contain approximate positions of pipelines, what products they carry, and owner/operator details.
- Bay City Gas Company is audited annually by The Railroad Commission of Texas, which maintains
 records of safety compliance at https://www.rrc.state.tx.us/oil-gas/compliance-enforcement/



Accounts with unpaid balances after the 20th may be assessed a \$45.00 fee and scheduled for disconnection. If disconnected, customers must come to the gas company office at 1100 6th to have service restored. Online payments will not restore service.

******DUE DATE 07-20-25*********

EMERGENCIES & AFTER HOURS CALL: 979-245-2311

Gas appliances should operate with a BLUE FLAME (not yellow).

Have your appliances checked annually.

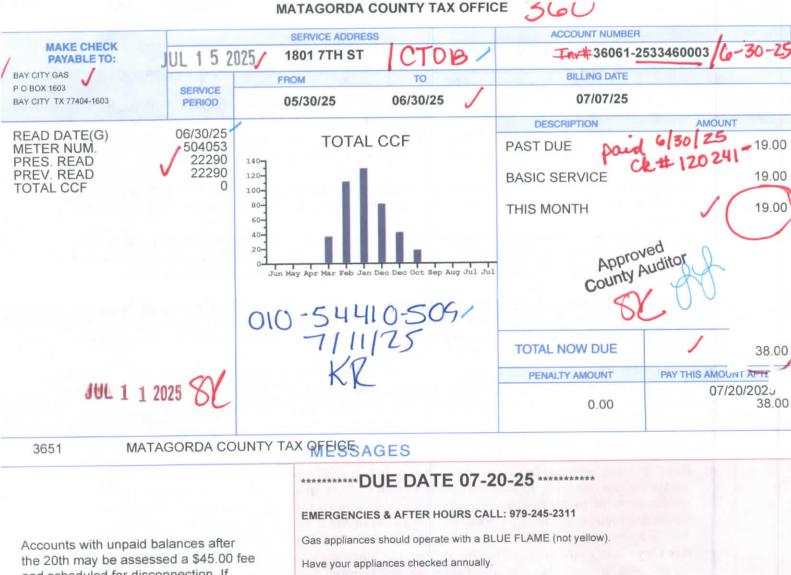
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TELEPHONE PAYMENT only at 1-877-273-3169.

ATTENTION: It may take up to 3 business days to process online payments.

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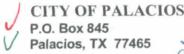
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AV/D Inc

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JUSTICE OF THE PEACE PCT #3 405 COMMERCE ST PALACIOS TX 77465-5468

OFFICE HOURS: MONDAY - FRIDAY 8:30 AM - 4:30 PM.

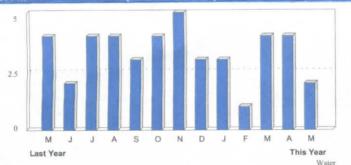
EMERGENCY ONLY: (361) 972-3112

(361) 972-3605

UTILITIES OFFICE:

YOUR MONTHLY USAGE (IN HUNDREDS)

GARBAGE SERVICES WILL NOT BE INTERRUPTED.



City Services Statement

ACCOUNT INFORMATION

ACCOUNT: SERVICE ADDRESS:

LAST PAYMENT:

06/24/2025 SERVICE PERIOD:

BILLING DATE:

-105.88 05/15/2025 TO: 06/16/2025 06/30/2025

DUE DATE:

July 15, 202!

ThV - 01-0420-02

405 COMMERCE

CURRENT WATER CHARGES (IN HUNDREDS)

Previous Current Amoun Meter Approved WATER 20.70 County Auditor OTHER CHARGES

SEWER GARBAGE

AMOUNT DUE

PREVIOUS BALANCE

TOTAL AMOUNT DUE BY 07/15/2025

TOTAL AMOUNT DUE AFTER 07/15/2025

TOTAL AMOUNT DUE AFTER 4:30PM ON 07/22/2025 WHEN THE 22ND FALLS ON A WEEKEND, PAYMENT MUST BE RECEIVED BY 4:30 PM ON FRIDAY.

145.8 185.88

20.70 39.41

40.00

120.88

THIS IS THE ONLY BILL YOU WILL RECEIVE SERVICE WILL BE DISCONNECTED IF NOT PAID IN FULL NO PARTIAL PAYMENTS WILL BE ACCEPTED

SPECIAL MESSAGE

VIEW AND PAY UTILITY BILLS ONLINE: HTTPS://WWW.MUNICIPALONLINEPAYMENTS.COM/PALACIOSTX RESIDENTIAL BULK ITEMS REMINDER: ALL HOUSEHOLD ITEMS ARE SCHEDULED FOR THE 2ND FRIDAY OF EACH MONTH. TO GET ADDED TO THE LIST, PLEASE TAKE PICTURES OF THE ITEMS YOU ARE DISCARDING AND EMAIL TO CUSTOMERSERVICE@CITYOFPALACIOS.ORG. (LIMIT 1 MATTRESS, COUCHES, WASHERS, DRYERS, ETC.) THE CITY HALL AND RECYCLE CENTER WILL BE CLOSED ON FRIDAY, JULY 4, 2025. IN OBSERVANCE OF THE INDEPENDENCE DAY HOLIDAY.

The 2024 Annual Drinking Water Quality report for the City of Palacios Public Water System (PWS) is available online at http://cityofpalacios.org

