

Austin Joint Field Office Feb. 27, 2018 DR-4332-TX NR-XXX FEMA News Desk: 512-490-3890 FEMA-HarveyTxNewsDesk@fema.dhs.gov ffacebook.com/FEMAHarvey/ @FEMARegion6 fema.gov/hurricane-harvey

HURRICANE HARVEY

News Release

Disaster Recovery Center Relocates Within Nueces County

AUSTIN, Texas – A State of Texas/Federal Disaster Recovery Center (DRC) in Nueces County is relocating less than two miles away.

The center closes at the following site:

La Palmera Mall (parking lot)

5488 S. Padre Island Drive Corpus Christi, TX 78411 Hours: Tuesday-Wednesday, Feb. 27-28, from 9 a.m. to 6 p.m.

A new DRC will open Thursday, March 1 at 9 a.m. in the city of Corpus Christi at the following site:

Old Mattress Store

4124 S. Staples St. Corpus Christi, TX 78411 Hours: Monday-Friday, from 9 a.m. to 6 p.m. and Saturday from 9.a.m. to 1 p.m.

Disaster recovery centers offer in-person support to individuals and businesses in counties included in the Texas federal disaster declaration for Hurricane Harvey. Recovery specialists from the State of Texas, the U.S. Small Business Administration (SBA), the Federal Emergency Management Agency (FEMA) and other agencies will be at the new DRC.

Disaster recovery centers are accessible to people with disabilities, and are equipped with assistive technology equipment such as amplified telephones, phones that display text, amplified listening devices and magnifiers.

Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

American Sign Language interpreters are available to assist at a DRC. Requests can be made via text message at (470) 379-5943. Survivors will need to provide their name, the address of the DRC they will be visiting, the date and time of their visit and the type of sign language they are requesting. All requests for help should be made at least 24 hours in advance of a DRC visit to ensure assistance is available.

For more information on Hurricane Harvey and Texas recovery, visit the Hurricane Harvey disaster web page at <u>www.fema.gov/disaster/4332</u>, or Facebook at <u>http://www.facebook.com/FEMAharvey</u>, the FEMA Region 6 Twitter account at <u>twitter.com/FEMARegion6</u>, or the Texas Division of Emergency Management website at <u>www.dps.texas.gov/dem/</u>.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** (voice, **711/VRS** - Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press 2 for Spanish).

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing disastercustomerservice@sba.gov or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call (800) 877-8339.