



Polk County, Texas

Tornado Disaster Community Resource List 5-1-2020

General:

Polk County Disaster Survey

Report damage via online survey:

<https://arcg.is/DT9GC>

Request all tornado victims monitor Polk County Emergency Management's Facebook page for updates on services, relief, debris removal, and other useful information.

Disaster Donation Site (POD)

Address: Garland Park, 600 Onalaska Loop
Onalaska, Texas 77360

Various Services: hot meals, diapers,
toiletries, ice, water, basic cleanup supplies

Hours: 10am – 6pm (thru Sunday 5-3)

*Proof of residency required. ID, utility bill,
etc.*

***Donation distribution will relocate next
week***

Texas 2-1-1

Services: legal, business resources,
utility assistance, food, health, housing,
pet resources, etc.

Phone: 2-1-1

Toll Free: 1-877-541-7905

<http://www.211texas.org>

Life Vine Church in Livingston

Services: Free Laundry

Call/text: 936-933-0975

Call for appointment

St. Luke's Episcopal Church

Services: Donation and Resource Center

Address: 836 W Jones St.

Livingston, TX 77351

Phone: 806-626-5520

Volunteer Info, contact: 469-712-3359

Supplies: Bedding, some furniture, household
goods, clothes, shoes, etc.

*Residents can call from 10am – 4pm, clients
can schedule pick ups*

Revival Church of God

Services: Donations and Resource Center

Address: 585 FM 3459 Onalaska, TX

Phone: 806-626-5520

Volunteer Info, contact: 469-712-3359

Catholic Charities Southeast Texas

Services: Supporting various needs

Address: 2780 Eastex FWY

Beaumont, TX 77703

Phone: 409.338.3581

Call for appointment

Center of Hope

Services: Collection point for all non-perishable food, cleaning supplies, hygiene products, misc. household item donations. County's collection point for all tornado support monetary donations. Central point for those wishing to volunteer. Provides food-kits to tornado victims and short-term financial aid.

Note, financial aid information is forthcoming.

Address: 600 S Washington Ave
Livingston, TX 77351

Phone: 936.327.7634

Call if you wish to donate or need tornado victim assistance.

American Red Cross

Services: Feeding, Sheltering
Health/Mental Health Services, Spiritual
Care, Recovery Planning and Assistance
Phone: 866-526-8300

Additional Recovery Resources

<https://redcrossdisasterresources.auntbert.com/>

First Baptist Church:

Services: General clean-up, chainsaw crew
Address: 463 FM 356, Onalaska, TX 77360
Phone: 936.933.7265

Samaritan's Purse

Located at First Baptist Church
463 FM 356, Onalaska, Texas 77360
Services: General clean-up
Phone: 936.933.7265
(Volunteer briefings @ 7 am/Noon)

Texas Baptist Men

Services: Debris removal, chainsaw crews
Phone: 866.826.2600

Feeding:

Southeast Texas Food Bank

Services: Feeding
Phone: 703.869.59.45

Housing:

Texas Department of Housing and Community Affairs

<https://www.tdhca.state.tx.us/disaster-resources/index.htm>

US Department of Housing and Urban Development's (HUD)

www.hud.gov

Texas Apartment Association

Services: Disaster Resources

Phone: 512-479-6252

<https://www.taa.org>

Texas Hotel and Lodging Association

Phone: 512-474-2996

<https://texaslodging.com/lodging>

U.S. Postal Service Change of Address Form

<https://moversguide.usps.com/icoa/home/icoa-main-flow.do?execution=e1s1&flowId=icoa-main-flow&>

Emotional/Spiritual/Mental Health Support:

Burke Mental Health Services (State- wide)

Services: Appointment-based and crisis
hotline

Call to make appointment: 936-634-5010 or
1-866-242-455

Crisis Hotline: 1-800-392-8343

Burke Mental Health Services (Livingston Office)

Address: 1100 Ogletree Dr
Livingston, TX 77351

Appointment Line: 936-327-3786

Crisis Line: 1-800-392-8343

The Billy Graham Rapid Response Team

Services: Emotional or spiritual support
Phone: 505-363-5843 or 505-975-5711

Center of Hope

Services: Spiritual support
Address: 600 S Washington Ave
Livingston, TX 77351
Phone: 936.327.7634

AVDA

Services: Family safety
Hotline: 1-800-799-SAFE (7233)
<https://avda-tx.org>

Crisis Response Ministry

Services: Emotional or spiritual support
Phone: 972-533-3972

Disaster Distress Helpline (A part of the National Suicide Prevention Hotline):
Phone: 800-985-5990

American Red Cross

Services: Disaster Recovery Resources
Phone: 866-526-8300
Additional Recovery Resources
<https://redcrossdisasterresources.auntbert.com/>

Utilities:

Public Utility Commission of Texas

Service(s): Assistance with Paying Bills
<https://www.puc.texas.gov/consumer/lowincome/assistance.aspx>

ReadyRating (American Red Cross)

Services: Business preparedness and recovery resources
Sign up: <https://readyrating.org>

Legal Services:

Texas 2-1-1

Services: Legal, food, health, etc.
Phone: 2-1-1
Toll Free: 1-877-541-7905
<http://www.211texas.org>

State Bar of Texas

Services: Disaster Relief Resources
Toll-free: 800-504-7030
<https://www.texasbar.com/>

Texas Legal Answers

Services: free online tool where people can ask questions about legal situations after a disaster.
<https://texas.freelegalanswers.org/>

Lonestar Legal Aid

Phone: 1.800.504.7030
<http://www.lonestarlegal.org/?fbclid=IwAR1rdYAUtZLBYVG0RzsKVQP5JpjfIQo8V0i0C3kKwwQ9M7X4Mc-qKF7nKgQ>
Contact to qualify for services

Houston Immigration Legal Services Collaborative

IMMIGRANT RIGHTS HOTLINE: 1-833-HOU-IMMI (468-4664)
<https://www.houstonimmigration.org>

Mexican Consulate-Legal Aid/Advise for Legal Matters

Phone: 713-778-6112 Call Center or 713-980-9999
Clients will need to inform them, they are referred by ARC and if possible, Provide CAS case number, to have an accelerated process & control.

Pets:

Polk County SPCA

Address: 802 S Houston Ave.

Livingston, Texas 77351

Phone: 936-327-7722

Save Rocky the Great Dane Rescue
and Rehab

Phone: 936-404-3639

Call for appointment