

Compliments & Complaints

Compliments

We recognize that conflicts between citizens and employees can arise, we also realize that there are times when employees go above and beyond the call of duty.

If a Peace Officer or employee of this office provides services that you feel they should be commended for, please write a letter or note to that effect, giving your feelings on what the officer or employee has done that deserves commendation.

Complaints

This office takes complaints and misconduct investigations seriously and all reports will be handled in the appropriate manner.

Texas State Law Requirements

Texas State Law requires that all complaints against peace officers must be in writing and signed by the person making the complaint. Just as citizens who are arrested must be notified of the charges against them, the police officer must be given a copy of the complaint before any disciplinary action may be taken. Complaints must be made by the person aggrieved. Other persons may give statements as witnesses.

Investigation Results

The District Attorney's Office or Cooke County will conduct a thorough investigation of your complaint and you will be advised of the results.

False Complaints

Sometimes people make false complaints against peace officers. Citizens should be aware that this is a violation of the Texas Penal Code. Section 37.02 (PERJURY) provides punishment for those individuals adjudged guilty of committing an offense, if with intent to deceive and had knowledge of the statements meaning; he makes a false statement under oath or swears to the truth of a false statement previously made and the statement is required or authorized by law to be made under oath.

A person convicted under this section can be confined in jail for a term of not more than one year and a fine not to exceed \$4,000. This information is not intended to intimidate citizens or prevent them from making valid complaints. It is the intent of the department to persuade individuals from seeking retribution by filing false complaints against police officers.

Submit a Complaint

A copy of the complaint form can be given to you in person or emailed to you by the Chief Investigator if he is not in the office at the time of your arrival. Notice, the form must be notarized if you do not have a notary available, one will be provided by our office, if this is the case **do not sign the form**. It must be notarized and it cannot be notarized if the document is already signed.