

FAQ's about the Llano County Flood

Q. My home was flooded, where can I get help?

- A. You can visit the MARC (see info below). You can also register your damage and your cleanup assistance needs at the Volunteer Reception Center (VRC) at the First Baptist Church in Kingsland on Mon-Sat 8am-4pm and Sun 1pm-4pm.

MULTI-AGENCY RESOURCE CENTER IN KINGSLAND, TX

OPENS:
10/24 8:00AM - 8:00PM
10/25 8:00AM - 8:00PM

ADDRESS:
KINGSLAND COMMUNITY CENTER
3451 ROSE HILL DR.
KINGSLAND TX

MARC:

Visitors can meet with multiple agencies who will help with the recovery process. Learn critical information about community resources. Case work assistance including connecting families with existing social service programs, help with filling out forms and paperwork for insurance claims, and help to locate new housing and legal assistance.

**Llano chamber of
Commerce**

**Llano Emergency
Office
Management**

**American Red
Cross**

Salvation Army

Catholic Charities

**Hill Country
Mental Health &
Development
Disabilities
Centers**

**Austin Disaster
Relief Network**

Q. Who can answer my flood related questions regarding to the Highland Lakes?

- A. The LCRA has opened a hotline in regard to flooding along the Highland Lakes. Please call (844)-523-5663.

Q. Is water still available for pickup?

- A. Bottle water is available at First Baptist Church, Kingsland (3435 HWY 1431 W) from 7 am to 7 pm.

Q. What do I do with my debris?

- A. The county is currently working on contracting for removal of debris and we will update as soon as possible. Until then, continue using the Debris Flyer for rules on separation of debris.



Q. What's available from the Red Cross?

- A. Disaster Mental health, Health services, Household clean up kits, Etc. For more info contact Red Cross at 1-800-redcross or redcross.org

Q. What items can I donate and where?

- A. You can donate Items for clean up (listed below) at the First Baptist Church 3435 Hwy 1431 in Kingsland or at Bible Baptist Church 700 E. Young St. in Llano.

Priority items:

- Heavy duty work gloves
- Box cutters,
- Crowbars
- Box fans
- Contractor garbage bags
- Flat Shovels, Rakes
- Sunscreen & bug spray
- Shockwave
- Duck tape
- Brooms, mops, dustpans
- Hand sanitizer
- Safety goggles
- Extension Cords
- Tarps
- N95 Masks
- Water hoses
- Buckets
- Loppers
- Industrial spray bottles
- Plastic storage tubs
- Personal size BBQ

Recovery items:

- Trash cans
- Wheel barrows
- Dollies
- Electric tools
- Chainsaws
- Blowers
- Generators
- Pallet jacks
- Power Washers
- Push Mowers
- Tools: Heavy duty staple gun, hammers, pliers, screwdrivers, (standard toolbox tools)

Monetary donations can be directed to the **Llano Chamber of Commerce Memo: Llano Flood.**

Monetary donations are being collected by the Llano Chamber of Commerce.

Make checks payable to "Llano Chamber" in memo place: "Llano Flood" and mail to Llano Chamber of Commerce, 100 Train Station Dr, Llano, TX 78643

Drop off at: Lowe's Market, 104 W Young St., Llano, TX 78743

Credit card call; 325-247-5354

***You can now also make monetary donations online at <https://squareup.com/store/LlanoChamberofCommerce>

These donations will aid in the recovery efforts for our citizens here in Llano County and are very much appreciated!

For donations of clothing, furniture, household goods, etc. see the Goodwill Messaging below as we are not accepting donations of that nature at this time.

Thank you to our community for their assistance and thoughts for the people of Llano and Burnet Counties who were impacted by the recent flooding. We are grateful for the outpouring of support for our communities, and know that our generous neighbors want to help by donating items to assist with recovery efforts. While we truly appreciate these gifts, please know that sometimes these well-intended donations can go unused and cause a logistical burden on the local community dealing with a disaster. To that end, Llano County and Burnett County have partnered with Goodwill Central Texas to better streamline this outpouring of support so that, together, we can better assist our citizens and help them get on the road to recovery.

We ask that anyone wanting to donate should take your clothing and household items directly to the following Goodwill Central Texas locations:

- 1420 E. Main St Fredericksburg TX 78624
- 2510 US HWY 281 Marble Falls TX 78654
- 1441 US-183 Leander TX 78641
- 1901 Ranch Road 620 South Lakeway TX 78734

Goodwill will measure the increase in donations at these stores and then provide gift cards for those in need to shop for themselves. Goodwill will calculate the donations at the four participating locations in the service area closest to those affected.

Thank you in advance for your donations and support of Llano and Burnet Counties, and Goodwill Central Texas.

If you lost your watercraft/vessel in the recent flooding please contact the Texas Parks & Wildlife Boating Division at (800)-262-8755

Helpful links:

Low water crossing information: <https://www.atxfloods.com/>

Road Closures: <http://conditions.drivetexas.org/current/>

Information regarding going back into your home: <https://www.ready.gov/returning-home>

Sign up for warning at: <https://warncentraltexas.org/>

For any other questions contact our hotline at 325-305-0964