

MADISON COUNTY RURAL DEVELOPMENT



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TEMPORARY OFFICE POLICY DURING COVID-19

Due to the current COVID-19 situation, in-person access to the Madison County Office of Rural Development will be limited to staff only at this time. All non-essential services may be discontinued or delayed allowing us to focus on this disaster, but we will do our best to continue to serve the public remotely.

Citizens who wish to develop property, connect new electrical service, acquire a new 9-1-1 address, check floodplain status on property, divide property, or take other actions that require assistance of our staff, should access our county website at www.co.madison.tx.us, click on “Other Offices”, then scroll down to the service they need. Information and forms are included there for requests for new addresses, electrical permits, house sign order forms, and information on developing property in or out of the floodplain. Your completed forms, questions, or concerns may be returned by email to shelly.butts@madisoncountytexas.org. Electrical service forms require a \$30 payment and should be returned by US Mail with payment made by a check or money order. Unfortunately, our office is not able to take payments over the phone or by credit card online. We will answer phone calls and return phone messages as time allows, and we graciously request your patience.

Our office will also discontinue notarizing documents for the public until further notice.

The COVID-19 situation is evolving rapidly, and we will continue to evaluate our practices, so as to help keep our services to you continuing as best we can. Please do your part and #STAYHOMETEXAS! Doing so can help #SLOWtheSPREAD!