

Here are some suggestions you can share if someone you know thinks they have contracted the coronavirus, or just wants to know how they can be tested. This information is current at this time. As the situation evolves, this information will be updated. You are encouraged to visit <https://www.cdc.gov/coronavirus/2019-ncov/> and www.dshs.texas.gov/coronavirus for detailed information and printable posters to be shared.

If someone thinks they are experiencing COVID-19 symptoms, please encourage them to contact their existing physician's office by telephone.

Please advise them not to physically show up at their doctor's office, hospital, clinic, or emergency room if they haven't been advised to do so. The exception is: DO call 9-1-1 or go to an emergency room if the patient is in distress or having a medical emergency. Doctor's offices may also have websites, portals, or text/call services available depending on the provider.

If people have general medical questions related to COVID-19, they may call 2-1-1, choose their language preference, then choose option 6. A trained medical professional may answer their questions.

Another option is to utilize the tele-health services by calling 979-436-0700.

One more option is to utilize care system websites to request testing. For example, Scott and White's website allows a person to enter their contact information and request. A staff member will then call them back.

Please note, that as of now, a patient must have a Medical Order and meet certain guidelines before they should be tested. A physician can work with each individual patient to determine their need.